



Nebraska Racing and Gaming Commission

Voluntary Self-Exclusion Policy and Procedures

I. Purpose

This policy establishes the procedures for the Nebraska Racing and Gaming Commission ("Commission") to administer the Voluntary Self-Exclusion (VSE) Program. The program allows individuals to self-exclude from entering gaming areas and participating in wagering activities at Nebraska-licensed gaming establishments.

II. Policy Overview

The Commission shall make available to the public a process for voluntary exclusion from all Nebraska-licensed gaming establishments. Individuals who enroll agree to remain on the self-exclusion list for the term they select. The Commission will maintain this list and distribute it to all licensed gaming operators and their ownership groups for enforcement.

III. Enrollment Procedures

1. Completion of Form

- Individuals must complete the official Nebraska VSE Enrollment Form in the presence of a Designated Agent.
- Designated Agents may include Commission employees, casino security officers, or other authorized casino employees.
- If submitted by mail, a Commission employee will complete the Designated Agent section upon receipt.

2. Required Information

Per Commission policy, the enrollment form must include:

- Full legal name, home address, email address, telephone number, date of birth, last 4 digits of SSN.
- Government-issued photo ID.
- 2x2" passport-style photo.
- All initials in Section 4 (acknowledgments).

- Selected exclusion terms (1, 3, 5 years, or Lifetime*).
- Patron and Designated Agent signatures, with agent's printed name, job title, location, and date.

3. **Lifetime Exclusion Rule**

- Lifetime exclusion may only be selected if the individual has previously completed a non-lifetime term.

4. **Submission Timeline**

- Per Section 6 of the Policies and Procedures, the Designated Agent must forward the signed application to the Commission within **48 hours of completion**.
- Forms may be submitted in person, by email to NRGC.VSE@nebraska.gov, or by mail to: Nebraska Racing and Gaming Commission, 3401 Village Drive, Suite 100, Lincoln, NE 68516.

IV. Processing and Distribution

Upon receipt, Commission staff will:

1. Review the form for completeness and compliance.
2. Sign as Designated Agent if submitted by mail.
3. Add the individual to the internal VSE spreadsheet.
4. Send confirmation to casino compliance contacts.
5. Distribute updated VSE list to licensed gaming operators and ownership groups **every Monday, Wednesday, and Friday at 10:30 a.m.**

Ownership groups may enforce the exclusion at affiliated locations beyond Nebraska. The Commission does not regulate enforcement decisions made by private operators.

V. Conditions of Exclusion

While on the VSE list, an individual:

- May not enter the gaming floor of a Nebraska-licensed casino.
- May not wager on live or simulcast horse races.
- Forfeits the right to collect winnings or redeem offers.

- May be removed by security or law enforcement if found in violation.
- Must be withheld from promotional, loyalty, and direct marketing lists.

VI. Removal from the List

1. Individuals may request removal only after the full duration of their exclusion has expired.
 - Lifetime exclusions are permanent and not eligible for removal.
2. To begin removal, individuals must:
 - Contact the Commission to schedule an appointment at NRGC headquarters in Lincoln or at an NRGC casino office (if arranged in advance).
 - View the Commission's removal educational video.
 - Complete the Exit Session Acknowledgment Form.
 - Submit a signed Petition for Removal, also signed by the NRGC staff member or Designated Agent who conducted the session.
3. Commission staff will review all documentation and process removals within five business days if all requirements are met.
4. Upon removal, staff will:
 - Update the internal VSE tracking spreadsheet.
 - Notify licensed Nebraska gaming operators and ownership groups.

VII. Confidentiality

All information submitted is confidential. The self-exclusion list is distributed only to licensed gaming facilities and their ownership groups for enforcement purposes.

VIII. Oversight and Enforcement

The Commission's VSE Program Coordinator will oversee all aspects of the program, ensure timely processing, and respond to questions from casinos and individuals.

Contact Information:

Nebraska Racing and Gaming Commission
3401 Village Drive, Suite 100
Lincoln, NE 68516
NRGC.VSE@nebraska.gov | 402-471-4155